Our telephone service was charged for \$14.95. Upon calling Qwest, the service person told us; this was a pop up virus. When you X it out, it charges your home number the amount above. It is a virus, this is unreal the length a 3rd party will do to make a few dollars. They need to be stopped. The company is PRIVASAFE. Thank you for anything you can do to stop this company from sending out virus's that charge your telephone number.